

1. Introduction

You have just received the Tele-call, the easy to use wireless neck alarm transmitter by Vahlkamp.

We have provided a concise overview regarding the installation and use below.

1.1 Components

The Tele-call consists of the following components (see illustration):

1. **Neck transmitter**, a small easy to use transmitter that the user can wear around the neck
2. **Receiver unit** with a 220-240 Volt adapter and cable for the connection to the (existing) nurse call system.

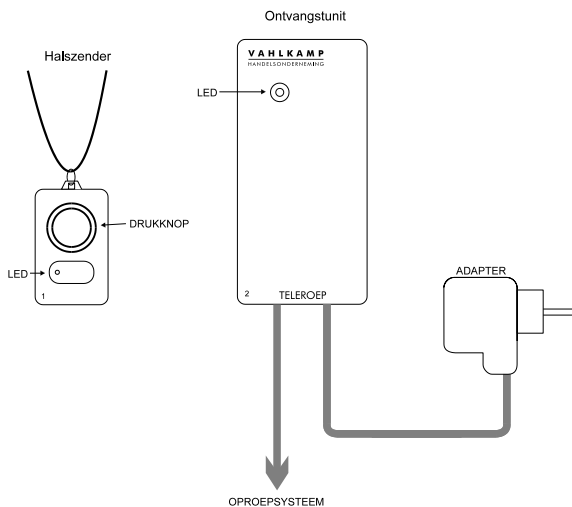


Illustration 1: components Tele-call

2. Installation

2.1 Receiver unit

You are to connect the grey cable to a plug that is suitable for your (existing) call system.

The following connections apply to the grey cable:

- brown: NO
- green: NC
- white: COM

Example:

If your alarm system has a make-contact, then connect white and brown.

You are to connect white and green in the case of a breaker contact

The receiver unit must then be permanently mounted on the wall near the call system connection.

Plug the adapter into a 220-240 Volt wall socket and connect the plug to the call system. The LED will first briefly light up in red and then green, so that you can check that the Tele-call is ready to receive emergency calls.

2.2 Neck transmitter

Pressing the button on the *splashproof* neck transmitter will activate the system for 3-4 seconds and will generate an emergency call to the receiver unit.

The installation is now complete. The system can be tested.

2.3 Testing

Install the receiver unit as described above and press the button on the neck transmitter. The LED of the neck transmitter will now light up for 3-4 seconds as an indication that the neck transmitter is generating the emergency call.

The LED of the receiver unit will light up in red and will buzz as an indication that the emergency call has been received. The call system is then activated. The Led will light up green after 10 seconds and the buzzer will stop buzzing as an indication that the receiver is ready to receive a new emergency call.

The Tele-call is ready for use once all of the steps above have been completed.

GUARANTEE

Vahlkamp observes a term of guarantee of 12 months if the product is used normally. Repairs are free of charge during this period.

The guarantee does not apply to defects that are the result of improper use, breakage, a fall, dismantling, fire and/or water damage, neglect or incompetent repairs. Batteries are not covered by the guarantee.

Should the occasion arise, then the buyer is to contact Vahlkamp, which will then see to the repairs.

MALFUNCTIONS

Note 1:

The neck transmitter is **splashproof**. It is advisable to instruct patients / residents to bear the transmitter in mind whenever they are engaged in activities that require water. There is a possibility that the transmitter will fall into the water if the user bend forwards.

Note 2:

It is recommended that the transmitter be hung or stored in a permanent place whenever the patient / resident retires to bed.

Note 3:

The Tele-call is equipped with a **code number** (for example, 80-634). The code on the back of the transmitter unit should correspond with the code on the back of the receiver unit.

3. Expanding the Tele-call

There are various types of transmitters available, depending upon the mobility of the patient / resident:

- A** **Transmitter with an extra large push button:** for patients / residents with hand function problems.
- B** **Blow/suck pipe:** patients / residents who are not able to operate one of the other alarm systems can activate the call system by means of blowing or sucking.
- C** **Surface-mounted pull switch:** intended for installation in the shower/toilet space, for example.